



Kurt Wiedenhofer

Senior Manager Corporate Network & Telecommunication

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Professional Summary

Experienced IT leader with over **30 years in network and telecommunication infrastructure**, including **20 years in senior management roles**. Proven expertise in **data center strategy, IT infrastructure transformation, and enterprise security**. Skilled in leading **international teams**, optimizing corporate networks, and implementing large-scale digitalization projects. Strong background in **project management, vendor negotiations, and cost control**, ensuring **high availability, security, and efficiency** in IT operations.

Professional Experience

Global Blue Service Company Austria GmbH | 2012 – 2024

Senior Manager Corporate Network & Telecommunication

- Led **global corporate networks** across **Europe, Asia, and Australia**, managing **data centers, security, and WAN infrastructure**.
- Spearheaded **data center transformations**, including migration to **Cisco ACI & NextGen Firewalls**, improving security, scalability, and efficiency.
- Managed the **global MPLS to SD-WAN migration**, optimizing cost and performance across 30+ locations.
- Implemented **cloud network strategies** (Azure, Kubernetes, hybrid environments) and worldwide **enterprise VPN solutions**.
- Migrated from **23 Siemens/Unify PBX to central Microsoft Teams Voice**

Self-Employed Consultant | 2011

- Advised and implemented **critical telecom and data center migration projects**.
- Completed a **comprehensive Project Management Training** to enhance leadership and execution skills.

Erste Bank Group (Bratislava & Vienna) | 2005 – 2010

Head of Group Network

- Full responsibility for **network & security architecture** across **Austria, Czech Republic, Croatia, and Slovakia**.
- Designed and built a **central Group Data Center network**, replacing regional infrastructures.
- Managed a **50-person international team**, implementing **unified security and telecom solutions**.

Hutchison 3G Austria (Drei) | 2001 – 2005

Engineering Lead – Packet Switched Core Network (UMTS)

- Implemented and operated a **high-performance mobile core network**, including **Internet access and roaming**.

Azlan GmbH | 2001

Product & Account Manager – Cisco Systems

IT-Austria GmbH (formerly Spardat GmbH) | 1985 – 2000

Network Architect

- Responsible for **architecture and operation of central banking data centers, backbone and saving bank infrastructures** (LAN/WAN).

Key Projects & Achievements

- **Data Center Strategy & Transformation:** Upgraded enterprise data center infrastructure with Cisco ACI & NextGen Firewalls, improving security & scalability
- **Global WAN & SD-WAN Migration:** **Led the MPLS to SD-WAN transition for 30+ locations worldwide.**
- **Cloud & Kubernetes Integration:** **Designed** hybrid cloud network strategies (**Azure, Kubernetes, enterprise VPN connectivity**).
- 25% cost savings in global telephony with **MS Teams Voice migration**, enhancing cross-border collaboration & efficiency.
- **Executed** seamless international data center migrations (Singapore → Vienna, intra-Vienna), ensuring business continuity and optimizing IT infrastructure.
- **International Security & Network Governance:** **Managed security infrastructure & compliance** (ITIL, PCI/DSS, SOX).

Education & Certifications

- Comprehensive Project Management Training (2011) – Leadership & Execution
- Erste Bank Executive Management Training
- ITIL Foundation Certificate
- Industrial Business Administration – Siemens AG (Industriekaufmann – LAP)
- Ongoing professional development in network security, data center management, cloud computing, SD-WAN, and enterprise telecom

Skills & Competencies

- **Technical:** Network Architecture, Data Center Infrastructure, Cloud Networking (Azure), Kubernetes, SD-WAN, Enterprise Security
- **Management:** Global Team Leadership, Project Management, Vendor Negotiation, Budget Control
- **Languages:** Fluent in German & English